

# Green World Windows & Doors Corp. Bi-Fold Doors and Multi-Slide Doors

## Limited Warranty

To ensure peace of mind... as long as you and reside in your home

Power of the green TM

This express limited warranty is effective for product manufactured by ATN Window and Door Corp. (hereinafter "ATN"). This express limited warranty extends to original end users and is non-transferable.

#### Warranty Coverage:

Subject to the conditions, exclusions and limitations of this limited warranty, we warrant that this product shall be free of material defects in manufacturing. GWWD will at its option, either provide the replacement parts necessary to make the repairs, without charge, or refund the purchase price. In no event shall GWWD be responsible for the cost of labor or installation for either the original or replacement parts or for any other incidental costs related thereto. This limited warranty applies to the product under normal use and service.

### **Door Components:**

GWWD warrants for a period of five (5) years all door components; this includes hinges, rollers, and locking hardware. All hardware must be maintained (cleaned and oiled) periodically to prevent hardware malfunction. GWWD has the right to make any changes to its components and provide a replacement for broken components only. See Exclusions

#### Insulated glass units and Glazing:

GWWD warrants for a period of ten (10) years all Insulated Glass Units (IG units) against failure of the air seal due to defects in materials or workmanship and against delamination resulting in material obstructed vision through the glass. GWWD will ship a replacement glass panel at no cost. See Exclusions

#### Hardware Finishes:

GWWD warrants for period of one (1) year all hardware finishes. All types of chipping, scratches due to misuse or normal wear and tear (i.e. rings or keys) are not considered defects. Hardware finishes will naturally weather, this includes, slight fading and tarnishing. Natural weathering is not considered to be a warranted item. To help prevent components from prematurely corroding, a systematic cleaning with fresh water and a mild detergent soap 4 times a year should be implemented; this will minimize salt build up or corrosive residue. See Exclusions

#### CAP Stock Finishes:

**GWWD** warrants for a period of twenty (20) years all CAP-Stock surfaces. Normal wear, weathering, dark colors in high heat areas, or fading due to orientation, are not warranted items. The use of solvent based cleaners such as, but not limited to, thinners,

toluene, acetone, will void the warranty. For cleaning, use only mild, non-abrasive detergents with a soft bristle or nylon brush. See Exclusions

**Exclusions**: This warranty shall be void under the following conditions:

- GWWD will not be liable for glass breakage or failure due to misuse, applied tints or films, covered or clogged weep holes, or the use of solvents such as diesel fuel or any other solvents that may deteriorate the seal, alarm contacts that run through the sealed unit, as well as any alterations to the product including customer applied paint finishes. GWWD does not warranty minor glass imperfections that do not affect normal vision or product performance per the guide lines established by ASTM C 1036-01.
- On-site damage occurring during construction due to vandalism, acts of nature or any other cause out of GWWD's control.
- Improper: handling, alteration to product or installation by the builder or consumer.
- Components that are in high salt concentration areas, such as on or adjacent to the sea shore, industrial, and or caustic atmospheres are not guaranteed.
- GWWD will not be liable for any water intrusion and or air infiltration using ADA compliant sills or Flush sill.
- Any opening that has no overhang to prevent water from sheeting will not be guaranteed.
- GWWD will not be liable for improper flashing to the building envelope.
- GWWD will not be liable for any hardware corrosion within 5 miles distance from coastline.
- GWWD will not be liable for faulty operation or movement of door panels or door parts due to installation, header sag, or wrong header size.
- Products that are abused or destroyed due to civil unrest, civil disobedience or excessive misuse are not a warranty issue. Acts of nature including but not limited to, fire, floods, and earthquakes are not warranty issues.
- Product operation due to maintenance neglect is not a warranty issue. GWWD Will not be held liable for any nonwarranty issues.
- GWWD is not responsible or liable for: cost for labor in the removal, replacement or coordination of any defective or warranted part: any incidental or consequential damages of any kind other than as mandated by applicable state law.

#### Limitations:

THE ABOVE WARRANTY AND REMEDY ARE THE EXCLUSIVE WARRANTY AND REMEDY WITH RESPECT TO THE PRODUCTS. ATN DOES NOT MAKE ANY OTHER WARRANTY OF ANY KIND, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS. IN NO EVENT WILL ATN BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER BASED ON BREACH OF EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT LIABILITY OR ANY OTHER LEGAL THEORY. In the event state law precludes exclusion or limitation of implied warranties, the duration of and such implied warranty and the time and manner of presenting any claim thereon shall be the same as that provided in the express warranty stated herein. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Claim Procedure: To initiate a claim action under this Limited Warranty, call 909-923-8616 and ask for the service department.

January 1, 2016